

this year. The survey shows an increase of 4.8 points in satisfaction compared to the same time last year. It takes the overall satisfaction levels up to 75.2 points.

Martin Bennett said: "HomeServe is delighted to have seen its satisfaction levels amongst customers increase compared to this time last year.

"As the national trend sees an overall decline in customer satisfaction, we're proud to be amongst a select few to see an increase not least over the past five years. There is still work to be done, but this is excellent news and shows we're heading in the right direction."



Nick Hayne

across seven locations, in a deal worth £1.2m over five years. The deal includes a dedicated infrastructure hosted by Quiss Technology in its own Tamworth data centre, with replication back to one of Ashton KCJ's sites, to help with the firm's business continuity provision.

Nick Hayne, professional services manager at Quiss Technology, said: "It is immensely gratifying to understand the service we are offering is one that law firms of the stature of Ashton KCJ find attractive."

Tabatha Forbes at Ashton KCJ said: "I have every confidence in Quiss' ability to meet our needs."

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